



## **Safeguarding Courses (FAQ's)**

(Updated November 2017)

New standards from the 2017/2018 season mean that all coaches and officials, who will be working with Under 18's, must now undergo routine safeguarding training as part of their registration with Basketball England. This is to ensure that all Under 18's that are involved in basketball within England are safeguarded and are working with coaches and officials who have the knowledge to lead/organise/be involved in basketball with Under 18's.

Below are some frequently asked questions (FAQ's) and some further information on the ins and outs of Safeguarding Courses and Basketball England:

### ***I currently don't have a safeguarding certificate/my certificate has expired, where should I go to get one done?***

There are many companies, organisations and charities that run safeguarding training, so it can be quite confusing and hard to pick one that is right for you. We at Basketball England recommend the following courses:

#### **[UK Coaching 3-hour face to face course](#)**

The 3-hour UK Coaching is the course that Basketball England recommends the most. This course covers your awareness of the tell-tale signs of abuse, and give you the tools and confidence you need to deal with any issues sensitively, appropriately, and effectively should the need ever arise in your coaching careers. This course is running regularly around the UK by dedicated and qualified safeguarding tutors. It is a 3-hour face to face course that once completed, and pass is valid for a period of 3 years.

#### **[UK Coaching – Online renewal course](#)**

This course, ran by UK Coaching, for those of you who have undergone the 3-hour face to face course and are looking to renew your certificate as it is about to expire. The course is solely done online and can be completed in one hour.

#### **[NSPCC Online Course](#)**

This course is for people who are new to safeguarding, haven't undergone training before or for someone who has infrequent contact with children in a sports organisation.

#### **[Basketball England Safeguarding Course](#)**

On occasion we do run Basketball England courses which are advertised on our website. These are done through the dedicate Basketball England approved safeguarding tutors who work in our regions

and areas providing fantastic work in the basketball community to ensure coaches & officials are up to date on their safeguarding training. We will also advertise approved courses through our calendar.

***I have done a previous safeguarding course through another organisation, will it be accepted?***

At this moment in time we do accept a range of safeguarding courses that are ran by numerous organisations. The best way to find out if Basketball England will accept it is to send a scanned copy to [safeguarding@basketballengland.co.uk](mailto:safeguarding@basketballengland.co.uk) with the subject line 'Safeguarding Certificate'.

One thing to look at is the issue date/expiry date of the certificate. If there isn't an expiry date but the course was done in person, it will most likely be valid for 3 years. If the course was done online, it will most likely be valid for 1 year.

***I am a Coach/Official who has/does safeguarding through my employer, can I use this to meet the safeguarding requirements?***

Yes. We recognise that coaches & officials work in sectors that provide and update safeguarding training on a yearly basis. All we need to use the in-house training is a confirmation email or letter from their HR team, confirming:

- The coach/officials name and role at the organisation;
- Confirmation of the course they attended the in-house training;
- Confirmation of the date they attended the in-house training;
- Any further information or training that may be relevant to their role within basketball (not mandatory).

***I have done an online course; do you accept them?***

Yes, we accept course that have been done online. We just need to see a copy of it, so we can add it to your records on Basketball England's database so send a scanned copy to the [safeguarding team](#).

**Please note:** Online courses are usually only valid for **1 year only**. If the course was done online more than 1 year ago, Basketball England cannot guarantee that it will be accepted and we will recommend that you undergo a new one.

***I am booked onto a course in a couple of weeks and won't receive a certificate for a couple of months, what should I do?***

If you are booked onto a safeguarding course and need your license updating so you can register, don't panic. Send us over a copy of the confirmation that you are booked onto the course, so we can use this to update your records and release your license for registration.

All we ask is that when you get a certificate from the course that you send a copy to [safeguarding@basketballengland.co.uk](mailto:safeguarding@basketballengland.co.uk).

***I am Under 18, do I need to undergo safeguarding training?***

We don't require Under 18's to undergo safeguarding training as there are very few courses that accommodate and provide the knowledge for young volunteers in sport.

UK Coaching is one organisation that does provide an age appropriate course for 13 – 17-year olds which provides young coaches, officials, volunteers, and sports leaders, with age-appropriate safeguarding information. It's the ideal environment for them to develop their confidence in how to identify what abuse of a child in sport may look like, how they should act in line with their age and status, and how to keep themselves safe in sport.

**[More information on this course can be found here](#)**

***I am unsure if my safeguarding certificate will be accepted, how do I find out?***

You should look at the certificate you have received, look for any approved course accreditation's and look for expiry dates. This should give you an idea if your training is valid and will be accepted. It is always good to do some background research into the provider of the course and also the course accreditation.

If you have tried the above and still are unsure that your certificate is valid/will be accepted, just drop us a copy in an email to the [safeguarding@basketballengland.co.uk](mailto:safeguarding@basketballengland.co.uk) and they will be able to advise and let you know if it will be accepted.

***I am a coach who has undergone a safeguarding course, but I am still getting a block on the registration form, what do I need to do?***

If you have already submitted your safeguarding certificate and your records are up to date but there is still a block showing on your registration form, this may be down to our DBS records not being up to date.

For more information on DBS checks, please see our [DBS FAQ's](#).

***I am looking to develop my safeguarding knowledge & skills further, where should I go or what should I do to further this?***

It is great to hear that you are looking to further your knowledge & skills in safeguarding. Our training & research page has more information on where to go, further reading and what courses to do that may help improve your knowledge and expertise.

You can find the page by [clicking here](#).